

FERRY ROAD HEALTH CENTRE
FERRY ROAD, RYE, EAST SUSSEX, TN31 7DN.

Patient Questionnaire

You can help the Practice to improve its service. The questionnaire should take around 5 minutes to complete. This page can be completed before your appointment. The questions on the back of this page should be completed after your appointment.

- The Doctors and staff welcome your feedback
- Please do not write your name on this survey
- Please respond about your appointment today

	Yes	No
Did you know that you can book appointments and order prescriptions on line? If you answered yes, have you ever used this service		
Did you know the surgery has a website? If you answered yes, have you ever visited the site?		
Did you use the surgery car park today? If yes, did you have any problems parking?		
Did you use the patient self-check in system today?		
When you arrived was the Reception desk attended?		
If you wanted to speak to the Receptionist did you have to wait for her to become free?		
Did you know the surgery has a Patient Participation Group, who organise talks and fund raising events?		

