

**FERRY ROAD HEALTH CENTRE,
FERRY ROAD, RYE, EAST SUSSEX, TN31 7DN**

**Plan to Meet GMS / PMS 2015-16 Contractual Requirement
for Patient Online Service**

In order to meet the GMS Contractual requirement for Patient Online Service, we are going to offer the facility for patients to view online, export or print detailed coded information held in their own records from 31st March 2016.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

This service is only available to patients over the age of 16

	Planned Activity	Date
1.	Pilot patient access to full coded records with a small group of Patients	31 st March 2016
2.	Review the process and identify whether we can improve any aspect	30 th April 2016
3.	Promote Access to priority patients	13 th May 2016
4.	Offer access to all patients over the age of 16	To be confirmed
5.	Establish procedure for carers to request online access to records of patients they care for.	To be confirmed

Types of coded data that will be available to patients include:

- Demographics
- Allergies/Adverse reactions
- Medication
- Immunisations
- Results – only filed laboratory results
- Values
- Problems/diagnoses
- Procedure codes (medical or surgical) and codes in consultations
- Codes showing referral made or letters received
- Other codes – ethnicity, QOF, etc.
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We do not have to provide free text, letters and attachments, administrative items (diary entries/recalls, internal messages etc)

Statement of Intent – Patient Access – March 2016